

Emma Harris Commercial Services Officer

Achievements since last council:

Since last council the union has undergone a lot of exciting changes and developments. I have refocused the role and responsibilities of the Commercial Services Officer as I believe the role as it stands is outdated and operational. I have decided that this year I will focus on the following:

- Ensure that the services that we provide are up to date, meet expectations and are valued by students.
- To enable communication between students and commercial service staff.
- To ensure that students are aware of developments and events and to give students the opportunity to influence these developments.
- To make sure the commercial services are sustainable both economically and environmentally and that they operate within our ethics and values.
- To make sure our commercial services are accessible to all students.
- To assist students in utilising their commercial services.

We have an exciting new development with Green Impact, this year we are helping a pilot Green Impact project in a local authority. Staffordshire County Council will be running the Green Impact scheme alongside us and NUSSL.

Welcome Week came and went!!!

I made a visit to the Shrewsbury campus and myself and Amanda are looking at ways to provide merchandise to students here. I have also been attending pre qualifying health profession council throughout summer.

We have launched a new venue called Verve which was formally the back room of the LRV. Please go and use this venue if you haven't already as the staff have worked really hard to improve it.

All officers attended graduation ceremonies in the summer, these went really well. We said goodbye to Adam and Fee and welcomed Gary to the team. We have had a lot of training over the summer to refocus the old team and induct Gary, which has been very useful.

Ongoing projects:

Environmental stuff – I have met regularly with Adam Van Winsum to discuss Green Impact at a university level. We hope to work on a tree planting event together later in the year. One of my jobs for this week is to enrol us onto the Green Impact programme for another year.

Working with the Co-op about changing our banking system. This is proving difficult as the Co-operative are not being particularly co-operative.

Commencement of Projects:

I am launching a new forum for students called VIBE which will get students to talk about the unions venues, sales and shops. The first Vibe meeting is this week. Please come along.

This year we have developed a semester plan for campaigns and events. I am running a "Money Matters" week alongside Money Doctors.